



California Public Employees' Retirement System
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Agenda Item 6d

August 16, 2011

**TO: MEMBERS OF THE BENEFITS AND PROGRAM ADMINISTRATION
COMMITTEE**

I. SUBJECT: Deputy Executive Officer Report

II. PROGRAM: Customer Services and Support

III. RECOMMENDATION: This is an information item.

IV. ANALYSIS:

This report will be presented orally. The 2011/12 Rolling Annual Agenda Item Calendar and DEO Matrix are attached.

V. STRATEGIC PLAN:

This item is not a specific product of the Strategic Plan, but is part of the Customer Service and Support regular and ongoing workload.

VI. RESULTS/COSTS:

None

DONNA RAMEL LUM
Deputy Executive Officer
Customer Service and Support

Attachments